



ZCAS University

BACHELOR of SCIENCE IN PROCUREMENT AND SUPPLIES

BBA3631: MANAGING SUPPLY CHAIN RISK

FINAL EXAM

28th MAY 2024

TIME: 16:30HRS TO 19:30HRS

Time Allowed: **THREE HOURS** (Plus 5 Minutes for reading)

INSTRUCTIONS

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1. Section A: Question ONE (01) is compulsory from this section. This section has a total of **40 marks.**
 2. Sections B: Answer Any three (3) questions from this section. This section has a total of **60 marks.**
 3. This examination paper carries a total of 100 marks.
 4. Please do not turn this page until the invigilator tells you to do so.

SECTION A (COMPULSORY)

QUESTION ONE

Procurement and supply chain professionals have to get some facts right, as we move forward, ethical compliance in supply chain will likely become stricter as awareness continues to rise in Zambia. These forms of awareness are important risk management strategies in managing supply chain risk and making supply chain more resilient. All players of the supply chain will in the future know and understand what they are required to do and when they are required to do it if supply chains are to become sustainable.

- i. Explain what is meant by terms *sustainable* and *resilient supply chains* citing two (02) relevant examples of each in *Zambian businesses* today. **(10 Marks)**
- ii. List and explain the four (04) possible remedies for an injured party in if a contract is breached. **(08 Marks)**
- iii. Define *corporate governance* and cite four (04) examples of ethical sourcing. **(10 Marks)**
- iv. Explain what is meant by the term *risk register* and cite three (03) uses of such a register. **(08 Marks)**
- v. List four (04) stakeholders of risk management. **(04 Marks)**

(Total: 40 Marks)

SECTION B (ANY THREE QUESTIONS)

QUESTION TWO

- i. Explain five (05) benefits of effective risk management. **(10 marks)**
- ii. Illustrate and explain how PESTEL can be used to assess the risks in the wider environment. **(10 Marks)**

(Total: 20 Marks)

QUESTION THREE

The *procurement and supply function* may have specific role in mitigating potential losses to the whole supply chain and organization.

- i. Explain five (05) roles that the procurement and supply function may have in mitigating the risks. **(10 Marks)**
- ii. Explain how Michael Porters, *5 force model* may be used to analyse and manage risks of the wider environment. **(10 Marks)**

(Total: 20 Marks)

QUESTION FOUR

- i. List six (06) key stakeholders to risk management and explain how each stakeholder contributes to risk management in procurement and supply chain. **(12 marks)**
- ii. List and explain the four (04) tools and techniques used for risk assessment. **(08 marks)**

(Total: 20 Marks)

QUESTION FIVE

- i. Explain five (05) forms of corruption in procurement in an organisation. **(10 marks)**
- ii. An international and global trading environment has introduced a new range of risks to an organization. Explain five (05) risk profiles that an organization can face in the international and global environment. **(10 marks)**

(Total: 20 Marks)

END OF EXAMS